



FOR IMMEDIATE RELEASE

March 14, 2020

SIH ESTABLISHES 24-HOUR COVID-19 HOTLINE

(CARBONDALE, IL) To meet the needs of our regional community regarding COVID-19, SIH has set-up a 24-hour COVID-19 hotline to provide telephone screening, information and to answer general questions: **1-844-988-7800**. Clinicians will answer questions, assess each caller and advise on next steps for evaluation or potential testing in accordance with current Illinois Department of Public Health (IDPH) and Centers for Disease Control and Prevention guidelines.

This resource is for individuals who believe they may have been exposed to COVID-19 or have symptoms consistent with COVID-19, which include fever, cough and/or shortness of breath. SIH urges the public to call this number or their family doctor before visiting a clinic, physician's office or emergency department. The SIH COVID-19 hotline is designed to protect the community, healthcare providers and patients from potential spread of the disease.

For more information on COVID-19 visit:

- SIH www.sih.net
- Illinois Department of Public Health www.dph.illinois.gov
- Centers for Disease Control and Prevention www.cdc.gov

SIH stands committed to the health and well-being of our regional community. Regular SIH-related COVID-19 updates will be provided via www.sih.net and SIH Facebook and Twitter pages (@sihealthcare).

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For additional information, contact SIH Public Information Officer Rosslind Rice at (618) 534-2848 or Rosslind.rice@sih.net.